



SQUAD MEMBERSHIP TERMS AND CONDITIONS RVA CLUB MEMBERSHIP TERMS AND CONDITIONS

General

- These Membership terms and conditions are subject to change without notice.
- For ongoing (direct debit payments through - Payrix), these Terms and Conditions should be read in conjunction with the Direct Debit Request Service Agreement.
- A pool membership gives access to the areas nominated and paid for at the time of purchase.
- It is the member's responsibility to disclose in writing any medical circumstance, either past or present, which may affect their ability to safely use the equipment or participate in squad training, and any other activity. There is a medical section when you first enrol. If you need to add a condition that is not specified, please do so.
- It is the member's responsibility to ensure their membership is current and that their contact details are current.
- Riverton Aquanauts Inc shall not be held liable for any loss, damage or injury suffered or occasioned by a member as a consequence of the entry to the premises of the Riverton or Cannington Leisureplex and/or the use of any facilities, equipment or programs within these premises.

Term of Agreement

- **Upfront squad memberships:** The term of the membership agreement is as indicated in the declaration section on the membership application form online and in the email confirmation that is sent to the member's nominated email address.
- **Ongoing (direct debit) squad memberships:** The initial term of the agreement is 14 days from the date of joining first squad session and continues after the end of this initial term until the squad member terminates the squad membership agreement.

Trial period for New Squad Members

- A three-month trial period applies to all new squad members, starting from the date they are first enrolled in the squad program.
- During this period, the Club reserves the right to terminate a squad member from the squad training program if the member is not deemed a suitable fit based on the values and behaviours outlined in the Club Handbook and the Squad Participation Policy.
- Any decision to cancel squad membership will be supported by a written report from the Head Coach and will be made with approval of the Core Committee.
- If a squad member has their enrolment terminated, then the 30-day notice period will be waived.
- If the squad member is also a RVA Club Member, then the Club Member will be responsible for finding a new swim squad and initiating their membership transfer in Swim Central within 14 days.
- Swimmers may not remain as RVA club members if they have been withdrawn from the squad program.

Fitness to Swim

- **Physical and Emotional Fitness:** A swimmer must be deemed fit to swim, both physically and emotionally, to ensure their safety and well-being during training. The Head Coach has the discretion to determine whether a swimmer is fit to swim, considering their physical condition and emotional state.
- **Injury-Related Absences:** If a swimmer misses squad training due to injury, they must be cleared by a qualified healthcare provider to resume training. A supporting medical clearance letter must be provided to the Head Coach before rejoining the squad.

Time Hold (Suspension)

- Time holds are ONLY available for absences relating to illness and injury and supported by a medical certificate.
- A squad time hold suspension request can be submitted in writing to treasurer@rivertonaquanauts.org and a minimum of 7 days' notice of the time hold must be given.
- One (1) suspension will be allowed per year.
- The minimum period of a time hold is 21 days, and the maximum is 60 days within a calendar year.
- The minimum time hold period of 21 days must be during an active enrolment period. Squad closures over Christmas and April are therefore excluded for the purposes of calculating the 21-day minimum.
- **No guarantee will be given that you will automatically return to the same days and squad once your time hold is over. That will be subject to availability.**
- Time holds only apply to ongoing (direct debit) squad memberships.
- Squad memberships will be re-activated the day after the suspension ends. For ongoing squad memberships, direct debit payments will resume from the closest fortnightly cycle, pro rata for the active membership period.

Availability of Services

- Riverton Aquanauts Inc has the right to alter or cancel any class, activity, program, and access to the facilities. Every attempt will be made to contact Members for any cancellation.
- In the event of changes to availability of squad times or services, Riverton Aquanauts has absolute discretion to grant or reject any application for membership extension.

2

Swimmer Conditions of Entry to Riverton & Cannington Leisureplex Pools

- To gain access to the Leisureplex pools swimmers must scan or show their Leisureplex aquatic entry pass or Leisureplex membership card each time they enter the facility and at any other time when requested, OR they must pay the pool entry fee for each squad session or club night attended.
- Leisureplex Aquatic Passes to cover pool entry fees must be arranged and paid for directly with the Leisureplex or City of Canning and are required in addition to squad fees and swimmer memberships.
- Where a swimmer loses their Leisureplex Aquatic Pass, it is their responsibility to advise Leisureplex staff immediately. A replacement pass will be charged at the current fee.
- The club periodically checks swimmer scan in & pool entry payment records with squad attendance records and swimmers found to not be paying pool entry fees will be contacted.

Transfers, Refunds and Terminations

- The squad membership is only valid for the person named on the squad membership application form and cannot be transferred or shared.
- Riverton Aquanauts Inc may in its discretion terminate a squad membership that is considered to be in breach of
 - Part IV (Council property, public swimming pools, Public Golf Courses and Recreation Facilities) of the City of Canning Consolidated Local Laws, or
 - Conditions of Entry in respect of the squad members access to the Riverton or Cannington Leisureplex.

- Applications for squad membership terminations are to be made in writing and can be emailed to treasurer@rivertonaquanauts.org
- To terminate a squad membership agreement, a written notice of 30 days is required.
- Squad fees will remain payable during the notice period, unless waived by approval of the Core Committee. The notice period will only be waived under extenuating circumstances.

Refunds of Riverton Aquanauts Swimming Club Membership (where applicable)

- Riverton Aquanauts will not refund Club Membership Fees under any circumstances.

Attire

- Appropriate dress standards will apply at all times. Shirts/tops and enclosed shoes must be worn where applicable.

Equipment

- All equipment borrowed from Riverton Aquanauts must be used appropriately and returned after use. Equipment damages or faults must be reported immediately.

Squad Changes

- Squad change requests can be made in writing and emailed to headcoach@rivertonaquanauts.org. Availability will be checked before any changes can be made.
- Member details must be always kept up to date.
- Direct debit should refer to the Direct debit request service agreement for applicable conditions and process to initiate change requests.

Missed Sessions

- Credits are not provided for any missed sessions.
- A make-up session may be requested by contacting the Head Coach headcoach@rivertonaquanauts.org, however a medical certificate will be required. These make-up sessions are subject to availability and must be taken within the following 2 weeks of the missed sessions if available.

Upfront Squad Fees

- No refunds or cancellations will be given unless there are extenuating circumstances that will prevent the member from continuing their squad sessions and in the case of illness a medical certificate must be provided.
- Requests must be received in writing and sent to president@rivertonaquanauts.org and approval of requests are at the discretion of Riverton Aquanauts.
- If a request for cancellation is granted, the member is charged to the end of the month following the date of cancellation unless where a medical certificate is provided. Any remaining monies will be refunded, less a \$5 administration fee.

Direct Debit

- Direct debit memberships can be terminated at any time, providing that you inform us with at least 30 days notice. This must be in writing to treasurer@rivertonaquanauts.org
- Payments will continue to be deducted during this notification period.
- In the event a direct debit payment fails you will be notified by the club and charged an administrative fee by Payrix.
- Two consecutive failed direct debit payment will result in your squad membership being suspended until the failed payment has been paid. These outstanding payments must be paid by contacting the RVA Treasurer before squad membership is reinstated.
- If there are extenuating circumstances in which the direct debit payments have failed, please contact the Treasurer immediately.

Kidsport

- Riverton Aquanauts will need to receive the money into our bank account and then we will apply the Kidsport amount as a credit for squad fees. If you have any queries in regard to Kidsport or any other Membership enquiries for Riverton Aquanauts Swimming Club, please contact registrar@rivertonaquanauts.org

Privacy Statement

- Riverton Aquanauts Inc. respects the privacy of all our members. We consider the protection of an individual's privacy as an integral part of our commitment to serve with accountability and integrity in all activities and programs.

Document Control

Document Revision History

Version	Date	Author	Approver	Comments
6.0	November 2024	K Smith	Core Committee	
7.0	December 2024	K Smith	Committee	